



springcm

**SpringCM Edit for OS X  
Version 1.4.1 Release Notes**

**February 2015**

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## About the Release Notes

### What's Included in the Release Notes

SpringCM Release Notes address new enhancements and fixes to SpringCM software, including SpringCM Business Sync and SpringCM Mobile.

For detailed information regarding features or capabilities introduced in this particular release, refer to the **Release Detailed** section of this document.

### Feedback Information

We're constantly looking for ways to grow and innovate at SpringCM. Your feedback is essential to improve our product as well as its documentation and online support. We want to know what you like and what you don't. Give us your feedback at **[support@springcm.com](mailto:support@springcm.com)**.



## Version 1.4.1

**Release Date:** January 13, 2015

**Release Client Version:** 1.4.1 (11121M)

### Release Overview

This release fixes an issue when authorizing SpringCM Edit with SSO.

### Resolved Issues

ID	Resolved Issue
MED-213	Fixed an issue specific to users who are integrated with SSO. When authorizing Edit, users would instead be directed to the SpringCM login page instead of the login page of the Identity Provider setup in SpringCM.

## Version 1.4

**Release Date:** September 5, 2014

**Release Client Version:** 1.4 (10631M)

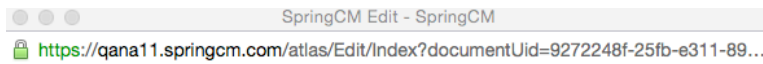
### Release Overview

Prior to this release of SpringCM Edit, an extension or plugin was used for SpringCM to detect if SpringCM Edit was installed on the local computer when using FireFox or Chrome. Chrome and Firefox are focused on preventing malware from installing extensions that do things like track your browsing history, inject custom ads, or other malicious actions by making it more difficult to install extensions and placing more burden on the user to install and setup the extension correctly. Chrome and Firefox update continuously and other measures may take place that suddenly prevent SpringCM Edit from working. To mitigate this issue and to improve the overall user experience, we have decided to change how Edit and SpringCM interact.

Now, when you edit a SpringCM document,

1. A popup window will be displayed. **This requires you to enable pop-ups for SpringCM urls.**





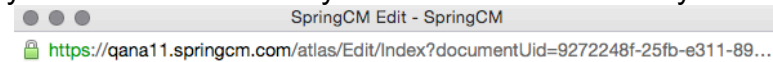
## Launching SpringCM Edit



This window will close automatically once SpringCM Edit has launched.

2. SpringCM Edit will be launched if not running.
3. The pop-up will close once SpringCM Edit has launched and acknowledged the request, Every time you edit a document, this pop up will be launched and then ultimately closed.

If this response is not returned within 6 seconds, then the pop up will change and let you know that Edit may not be installed or it may not be the most current version.



## Unable to launch SpringCM Edit



We had some trouble finding SpringCM Edit on your computer. It may not be installed or you may have an older version.

[Get SpringCM Edit](#)

4. The document will be downloaded and opened in the native application.  
**If you are still using SpringCM Edit 1.3, the document will be opened but the pop up will not close. Please ensure that you [update](#) to the most current version of Edit and this behavior will function as described.**



## Known Issues

Known Issue
The SpringCM Edit tray icon cannot be removed from Dock.
The SpringCM Edit tray icon may show in low resolution
The SpringCM Edit preferences panel may pop up after a document is saved and uploaded to SpringCM.
If an “edited” document is already opened locally in Word and an updated version exists in SpringCM when you click edit in SpringCM, the updated document will be downloaded but will not open in Microsoft Word.
If an “edited” document is already opened locally in Powerpoint and an updated version exists in SpringCM when you click edit in SpringCM, the document will download but will not update in Powerpoint.

## Version 1.3

**Release Date: May 2, 2014**

**Release Client Version: 1.3.1 (10519:10520M)**

### Release Overview

This release fixes an issue with the Help Link in SpringCM Edit.

**Release Date: May 2, 2014**

**Release Client Version: 1.3 (10508M)**

### Release Overview

This release ensures that it is easier to enable detailed logging in cases where the user has not authorized SpringCM Edit to access SpringCM.

To enable detailed logging, simply right click on the Edit tray and toggle Detailed Logging on or off.



## Version 1.2

**Release Date: February 25, 2014**

**Release Client Version: 1.2 (10020M)**

### Release Overview

This release focuses on ensuring that SpringCM Edit works with modern browsers as they change support for integration mechanisms and deprecate capabilities. The user experience has also been improved by providing a progress bar on uploads and downloads.

### Enhancements

#### Detecting SpringCM Edit is installed

Prior to this release of Edit, SpringCM Edit used an NPAPI (Netscape Plugin Application Programming Interface) plugin to detect if SpringCM Edit is installed on the computer. Both Firefox and Chrome are deprecating support for NPAPI in the near future. With this release, SpringCM Edit now installs a browser extension for Chrome and Firefox. Internet Explorer and Safari still leverage the NPAPI extension, as it is not anticipated that this will change in the near future.

After installing SpringCM Edit, please follow these steps prior to editing a document in Chrome.

1. Select **Customize and Control Chrome** in the upper right corner of your browser.
2. Select **Tools**
3. Select **Extensions**
4. Enable the SpringCM Edit extension.
5. You can now edit a document from SpringCM.

After installing SpringCM Edit, please follow these steps prior to editing a document in Firefox.

1. Select the **Firefox Menu**
2. Select **Tools**
3. Select **Add-ons**
4. Select **Extensions**
5. Enable the SpringCM Edit extension.
6. You can now edit a document from SpringCM.

Once these configurations have been completed, SpringCM Edit will function just as it does today. Safari interactions remain unchanged.



## Document download improvements

Downloading the document from SpringCM is a key interaction that occurs when editing documents locally from SpringCM. Two main improvements have been implemented as part of this release:

- Performance has been improved as the document is downloaded from SpringCM.
- To improve usability, as you edit a document and the document is downloaded to the local desktop, you will be able to see progress of the download. When the document is downloaded locally, the message will not be displayed

## OS 10.9 Support

SpringCM Edit has been updated to work with OS X 10.9. This release now only supports OS X 10.8 and OS X 10.9.

## Resolved Issues

ID	Resolved Issue
MED-71	Fixed an issue in which if the user has no default account in SpringCM, they were unable to authorize SpringCM Edit.
MED-75	Fixed an issue in which SpringCM Edit would hang when authorizing.
MED-86	Fixed an issue in which if the document was stored locally and a newer version existed in SpringCM, the newer version would not be downloaded.

## Known Issues

Known Issue
The SpringCM Edit tray icon cannot be removed from Dock.
The SpringCM Edit tray icon may show in low resolution
The SpringCM Edit preferences panel may pop up after a document is saved and uploaded to SpringCM.
If an “edited” document is already opened locally in Word and an updated version exists in SpringCM when you click edit in SpringCM, the updated document will be downloaded but will not open in Microsoft Word.
If an “edited” document is already opened locally in Powerpoint and an updated version exists in SpringCM when you click edit in SpringCM, the document will download but will not update in Powerpoint.



## Version 1.1.1

Release Date: December 19, 2012

Release Client Version: 1.1.1

### Release Overview

This release fixes a set of issues, resolving an issue with older versions of Microsoft Excel documents and improving the installation process.

### Resolved Issues

ID	Resolved Issue
MED-52	Opening an XLS document returns fails to activate editor for File
MED-53	Incorporated message into Installer confirming restart or browser required
MED-54	Improved Installer messaging for when the app is uninstalled
MED-55	Improved Installer messaging for when app is confirmed to be uninstalled

## Version 1.1

Release Date: November 30, 2012

Release Client Version: 1.1

### Release Overview

SpringCM Edit allows the end user to change (**Edit**) a document within SpringCM without a multi-step process of checking the document out, downloading the document, editing and saving the document, and then uploading and checking the document back into SpringCM.

When you select Edit, the document will automatically be downloaded to the desktop and opened in the default application registered with OS X (ex: .docx will open in Word). After the document is saved, the document will be uploaded back into SpringCM as a new version.

SpringCM Edit can support use with multiple SpringCM accounts and runs on OS X (10.7 or 10.8) with Firefox, Chrome, and Safari. Currently, a few file extensions are blacklisted in SpringCM Edit as described below.

**Note:** The document is not checked out when you select Edit. This may cause a conflict when the document is returned and has been updated or deleted by another user while the document was being worked on locally.



*SpringCM Edit replaces WebDav Edit in Internet Explorer. Previously, this functionality was only supported in Internet Explorer on Windows.*

### When in SpringCM Edit used?

SpringCM Edit is used when the user wants to make a quick edit to their document or could be used when the user wants to take the document offline. You can begin editing a document before you take a trip or get on a plane or train. After you are done with your edits, have saved the document and are connected to the Internet, SpringCM Edit will automatically update the document in the SpringCM web client as a new version.

### What are the requirements?

1. OS X 10.7 or 10.8 is required
2. For notification messages, Growl is required.

### How to use SpringCM Edit?

1. Edit a Document by selecting an Edit Document. This action can be selected from
  - a. Within the context menu of a document in the Browse Documents Page
  - b. From the Edit Action in Browse Documents Page
  - c. From the File Menu in the Browse Documents Page
  - d. From the File Menu in the Page Preview Page
2. **Note:** *SpringCM will prompt you to install the applet (if not installed).*
3. Follow the prompts to install and restart your browser.
4. Authorize SpringCM Edit access SpringCM.
5. Find the document you wish to edit.
6. Select **Edit**.
7. The document will be downloaded locally and opened in the default application registered for that file type.
8. Make changes to your document
9. Save the document from within the native application
10. Upon saving the document, the document will be uploaded into SpringCM and checked in as a new version.

### Release Detailed

The first release of SpringCM Edit incorporates the following key capabilities

- Authorization support for SSO enabled SpringCM Accounts
- When a user selects an edit link from within SpringCM, SpringCM will detect if the app is installed. If it is not installed, the user will be prompted to download the installer and begin the process of installation
- SpringCM Edit client supports SSO (Single Sign On) enabled accounts. For SSO enabled accounts, the user will be required to enter their email address and the Account ID that is enabled for SSO during the authorization process. This must also be the user's default SpringCM Account.
- Automatic Updates allow the user to stay current with the most current release of SpringCM Edit.



- A blacklist of file types that cannot be edited. SpringCM will prevent the user from editing documents that are of the following types  
(.JSE, .LNK, .MDE, .MSC, .MSI, .MSP, .MST, .OCX, .PCD, .PIF, .REG, .SCR, .SCT, .SHB, .SHS, .SYS, .URL, .VB, .VBE, .VBS, .WSC, .WSF, .WSH, .dmg, .pkg, .jar, .cab, .swf, .drv, .bin, .iso)
- When a document is Edited in SpringCM, the document will be automatically downloaded to your computer and will be opened up in the default application that is registered with OS X for that file type or extension.
- Saving a document will upload the document and check the document into SpringCM as a new version. This allows the user to Edit the document, disconnect from the internet and make changes. When the user is again connected to the Internet, the application will automatically check the document back into SpringCM.
- As part of the check in process, SpringCM Edit will check to see if changes have been made in SpringCM that trigger conflicts requiring human intervention. As an example if a newer version of the document exists when the document is checked in, a conflict will be triggered that requires human intervention to ensure that the proper course of action is taken.

## Resolved Issues

ID	Resolved Issue

## Known Issues

Known Issue
When installing SpringCM Edit, the user may need to click on the location before being able to select Continue ( even though it appears it is selected)

